

No. K-43022/130/2024-SEZ  
Government of India  
Ministry of Commerce and Industry  
Department of Commerce  
(SEZ Section)

Vanijya Bhawan, New Delhi  
Dated the 26<sup>th</sup> December, 2025

**OFFICE MEMORANDUM**

**Subject: Implementation of recommendations of Working Group Report on revamping SEZ Online and monitor its progress of its implementation -reg.**

The undersigned is directed to refer to the Minutes of the meeting held on 08.12.2025 under the Chairmanship of Shri Ajay Bhadoo, Additional Secretary, Department of Commerce deliberating upon the Working Group Report on bringing out a new and robust version of SEZ Online Portal (copy enclosed).

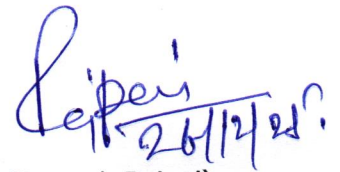
2. In this regard, NDML is requested to start the development on the recommendations made in Working Group Report as per the given timelines.

3. Further, a Joint Working Group is constituted to monitor progress and provide technical coordination throughout the implementation period with the following composition:

- |       |   |               |
|-------|---|---------------|
| i.    | Development Commissioner, SEEPZ SEZ         | - Chairperson |
| ii.   | Administrator, IFSCA                        | - Member      |
| iii.  | Joint Development Commissioner, KASEZ       | - Member      |
| iv.   | DC(Customs), Kandla SEZ                     | - Member      |
| v.    | One Representative from DGFT                | - Member      |
| vi.   | One Representative from DG Systems          | - Member      |
| vii.  | One Representative from GSTN                | - Member      |
| viii. | One Representative from EPCES               | - Member      |
| ix.   | One Representative from NDML                | - Member      |
| x.    | Working group may co-opt member as per need |               |

4. The Working group may co-opt member, if required, as it may consider necessary.

5. This issues with the approval of competent authority.



(Prateek Bajpai)

Under Secretary to the Govt. of India

Tel. 011-23039939

Email: prateekbajpai.moca@nic.in

To

1. DG, DGFT
2. DG, DG Systems
3. Shri Dnyaneshwar B. Patil, Development Commissioner, SEEPZ SEZ
4. The Administrator, IFSC
5. The Joint Development Commissioner, KASEZ
6. Shri Alok Chaturvedi, Director General, EPCES
7. DC(Customs), Kandla SEZ
8. Joint Secretary (GST Policy Wing), CBIC
9. Shri Vijay Gupta, Senior Vice President, NDML

Copy to

1. PPS to AS(SEZ)
2. PA to JS(SEZ)
3. PA to Dir(SEZ)

The Development Commissioner, KASEZ

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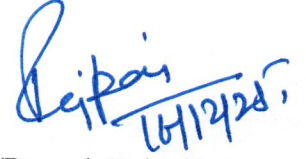
Vanijya Bhawan, New Delhi  
Dated the 16<sup>th</sup> December, 2025

**OFFICE MEMORANDUM**

**Subject: Minutes of the meeting regarding the Working Group Report for the New SEZ Online Portal.**

The undersigned is directed to forward herewith a copy of Minutes of the meeting held under the Chairmanship of Shri Ajay Bhadoo, Additional Secretary, Department of Commerce on 08.12.2025 deliberating upon the Working Group Report on bringing out a new and robust version of SEZ Online Portal.

2. This issue with the approval of the competent authority.



(Prateek Bajpai)  
Under Secretary to the Govt. of India  
Tel. 011-2303 9939  
Email: prateekbajpai.moca@nic.in

To

1. Shri Shri Dnyaneshwar B. Patil, DC, SEEPZ SEZ
2. Shri Vijay Gupta, Senior Vice President, NSDL

Copy to: Sr. PPS to AS(AB)/PS to JS(VA)/Sr. PPS to Dir (GP)



**Minutes of the Meeting held under the Chairmanship of Shri Ajay Bhadoo, Additional Secretary, Department of Commerce on the Working Group Report for the New SEZ Online Portal on 8<sup>th</sup> December 2025 in Room No.30, Vanijya Bhawan, New Delhi.**

A meeting was held under the Chairmanship of Shri Ajay Bhadoo, Additional Secretary, Department of Commerce on 8<sup>th</sup> December 2025 at 2:30 P.M. to deliberate upon the Working Group Report on bringing out a new and robust version of SEZ Online Portal. The list of participants may be seen at Annexure.

2. The Chairman welcomed all the participants. Thereafter, Development Commissioner, SEEPZ, SEZ made a presentation on the Working Group Report for the New SEZ Online Portal SEZ Online 2.0 -Modernization & Revamp Strategy Presentation.
3. Briefly, it was highlighted in the presentation that SEZ Online, launched in 2010, supports over 6,000 units across 20+ sectors but faces challenges like physical submissions, weak validations, and limited alerts. The planned revamp aims to create a paperless, user-friendly, and transparent system. Two committees/working group have worked on the issue: a committee led by the DC of Cochin SEZ to review modules/rates, and a Working Group led by the DC of SEEPZ SEZ to develop SEZ Online 2.0. Their report covers key challenges, recommendations, and an implementation plan.
4. The meeting emphasized the need to fully digitize the entire lifecycle of SEZ and its units. NSDL, which has managed SEZ Online data for the past 15 years, expressed willingness to develop the required modules/functionalities within approximately 1.5 years as NSDL is concurrently involved in integration with various other platforms namely GSTN, SWIT (IFSC portal), RBI.
5. NSDL also highlighted about the resource crunch due to the migration of certain modules to ICEGATE and reduction of service charges, resulting in a running cost of ₹12 crores against a revenue of only ₹8 crores. To achieve breakeven, NSDL requested a revision in service charges, as recommended by the committee led by the DC, Cochin SEZ.
6. It was also informed that the existing contract with NSDL is due to expire in September 2026, and the need for its extension was accordingly deliberated.
7. The Chair emphasized eliminating data duplication, using a common entity identifiers, enabling real-time inventory tracking, automated NFE calculation, and ensuring seamless integration with DGFT, DG Systems (for ICEGATE), GSTN and RBI. The Chair emphasized that real pain points must be addressed through a focus on seamless trade facilitation.
8. In view of the timelines shared by NSDL, the Chair directed that a **Joint Working Group** be constituted to monitor progress and provide technical coordination throughout the implementation period with the following composition:
  - i. DC, SEEPZ SEZ - Chairperson
  - ii. JDC, KASEZ - Member
  - iii. Administrator, IFSCA - Member
  - iv. DC(Customs), Kandla SEZ- Member
  - v. One Representative from NSDL as Member
  - vi. One Representative from EPCES as Member
  - vii. One Representative from GSTN as Member
  - viii. One Representative from DG Systems as Member

- ix. One Representative from DGFT as Member,
  - x. Working group may co-opt member as per need
9. The meeting ended with vote of thanks to the Chair.

## **Annexure**

### **List of Participants:**

1. Shri Ajay Bhadoo, Additional Secretary, Department of Commerce
2. Shri Vimal Anand, Joint Secretary, Department of Commerce
3. Shri Gaurav Pundir, Director, Department of Commerce
4. Shri Dnyaneshwar B. Patil, DC, SEEPZ SEZ
5. Shri Vijay Gupta, Senior Vice President, NSDL
6. Prateek Bajpai, Under Secretary, Department of Commerce
7. Rohit Singh, Section Officer, Department of Commerce